



Chester County  
**UNITED WAY**

# VOLUNTEER INCOME TAX ASSISTANCE PROGRAM

*2025 Program Results*



Chester County United Way's Volunteer Income Tax Assistance (VITA) program offers free tax preparation for low-and moderate-income households, serving as a critical resource for thousands of Chester County residents. Through VITA, taxpayers can access essential tax credits like the Earned Income Tax Credit (EITC) and Child Tax Credit (CTC), maximizing their eligible refunds.

This valuable service is provided in partnership with Life Transforming Ministries and is made possible by a grant from the United States IRS and funding from Chester County United Way's Community Impact & Innovation Fund.



## SERVICE IMPACT:



**7,095** clients served

**463** Elderly

**134** Persons with disabilities

**331** Limited English proficient



**3,677** tax returns processed



Total economic impact nearly  
**\$4.2 million**



**499** customers received the  
Earned Income Tax Credit (EITC)



**157** volunteers contributed  
over **11,015 hours** of service



**9** service locations, with **9**  
site partners



Average client income: **\$33,240**

*Just a quarter of Chester County's  
median household income*

## FROM TAX FEES TO FAMILY NEEDS

Maria used to pay \$300 just to file her taxes, money that could have gone toward groceries and other essentials.

After using the VITA program, she said, **"you're really putting food on the table for us."** With those savings, Maria can now cover everyday needs and stretch her income further.