

VOLUNTEER INCOME TAX ASSISTANCE

2024 Program Results



Chester County United Way's Volunteer Income Tax Assistance (VITA) program offers free tax preparation for low-and moderate-income households, serving as a critical resource for thousands of Chester County residents. Through VITA, taxpayers can access essential tax credits like the Earned Income Tax Credit (EITC) and Child Tax Credit (CTC), maximizing their eligible refunds.

This valuable service is provided in partnership with Life Transforming Ministries and is made possible by a grant from the United States IRS and funding from Chester County United Way's Community Impact & Innovation Fund.



SERVICE IMPACT:



5,504 clients served



83 volunteers contributed over **7,340 hours** of service



- 1,697** Low income
- 873** Elderly
- 339** Persons with disabilities
- 220** Limited English proficient



444 customers received the Earned Income Tax Credit (EITC)



2,508 tax returns processed



9 service locations, with **9** site partners



Total economic impact nearly **\$4 million**



Average client income: **\$30,691**
Just a quarter of Chester County's median household income