

VOLUNTEER INCOME TAX ASSISTANCE

VITA



2023 PROGRAM RESULTS

Volunteer Income Tax Assistance (VITA) provides free tax preparation for low-and moderate-income households and has become an essential service to thousands of Chester County residents. The program also helps taxpayers access all tax credits for which they are eligible – including the Earned Income Tax Credit (EITC) and Child Tax Credit (CTC).

VITA is offered by Life Transforming Ministries and is made possible in part with a grant received by United Way of Chester County from the United States IRS as well as funding from United Way of Chester County's Community Impact & Innovation Fund.

SERVICE IMPACT:



5,941 clients served



2,782 tax returns processed



Average client income: **\$28,335**
Just a quarter of Chester County's median household income



Total economic impact exceeded **\$5 million**



536 customers received the Earned Income Tax Credit (EITC)



91 volunteers contributed over **6,000 hours** of service



9 service locations, with **8** site partners

DOLLARS GENERATED:



\$1,022,322: EITC refund from low-income federal returns



\$3,324,394: Total refund from low-income federal returns



580: Federal returns meeting EITC Threshold

UNDERSERVED IN OUR COMMUNITY:



920 Low income

892 Elderly

378 Persons with disabilities

167 Limited English proficient

49 Rural

6 Indigenous American